



FY21

ANNUAL REPORT

JULY 1, 2020- JUNE 30, 2021

Library Service During the COVID-19 Pandemic



Rising to the Challenge Together!

FY21 was a year of unprecedented challenges and change. Operating all year out of a temporary location during a global pandemic, library staff - with help from City staff, the Library Board, the MRSPL Foundation, FCCPS, and the general Falls Church community - worked tirelessly to develop new ways to safely provide library programs and services while also preparing for the opening of an expanded and renovated library building in the summer of 2021.

Protecting Staff

City did not institute furloughs, layoffs, or salary reductions.

Permanent staff were offered flexible telework schedules and leave for COVID related illness and childcare.

Strict COVID-19 protocols including PPE, quarantining returned items, social distancing, additional work-space cleaning, and minimal on-site staffing were maintained.

CARES Act funds were utilized to provide additional mobile devices for staff and new curbside service software.

No known COVID-19 transmissions occurred in the library.

Engaging the Public

Contactless curbside service expanded to 50 hours/week, assisted by the MeeScan app.

An average of 30 virtual programs were offered monthly.

Bi-weekly newsletters and regular social media campaigns provide updates on library services during COVID-19.

The library sponsored a Community Conversations Series - with local expert panels - on police reform, racial bullying, affordable housing, and African-American history in schools.

A new Beanstack website and app were introduced to allow online Summer and Winter Reading Programs.

Preparing a New Library

Staff researched and began implementing new software to manage public computer use, printing (including from mobile devices), meeting room reservations, self-checkout, and event registration in the renovated building.

Overdue fines and printing fees (up to 10 pages) were eliminated to remove financial barriers to library access.

An extensive review of library policies and procedures was initiated to prepare for new services and workflows in the expanded and renovated library, and also with a lens toward diversity, inclusion, and racial equity.



Mary Riley Styles Public Library

120 N Virginia Ave. | Falls Church, Virginia 22046 | 703-248-5030 (TTY 711) | www.fallchurchva.gov/library



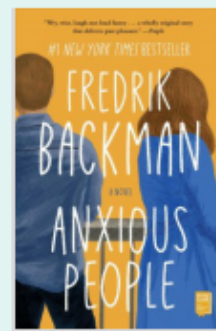
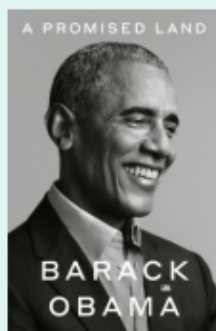
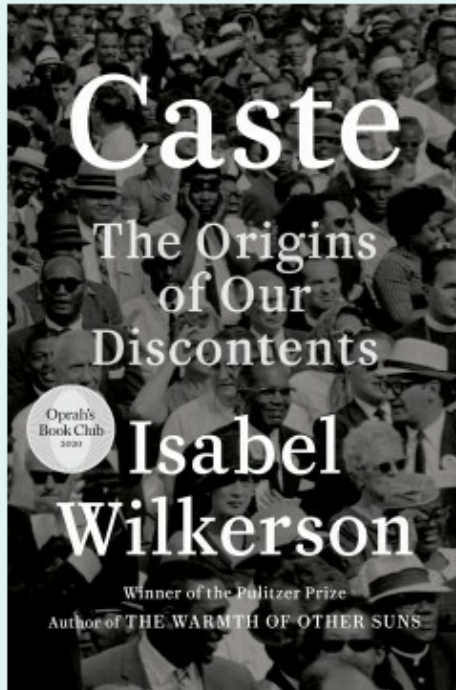
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July 1, 2020 - July 30, 2021

by the NUMBERS

NOTE: Most library metrics below are not representative of a typical year due to library renovation and COVID-19 closures.

Top 5 Checked Out Titles



26,599

Total Cardholders

1,772

New Cards Registered



18,085

Curbside Visits to the Library

FY21 ADOPTED BUDGET



\$1,875,456 City Contribution

\$151,168 State Aid

\$0 Other Revenue

\$2,026,624 Total Budget

936

Summer Reading Program Participants



153,665

Downloaded Ebooks, Audiobooks, Magazines, Songs, and Movies

219,761

Items Checked Out

365

Programs Offered

4,434

Program Attendance



Reserves Placed by Patrons

58,849

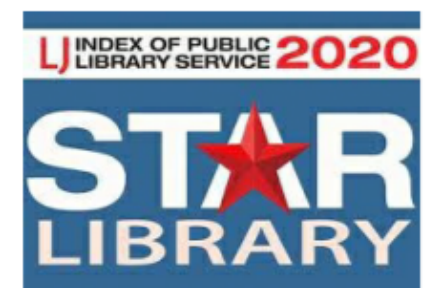


\$1,385,752.19

Estimated Savings by All Borrowers

\$1,123.88

Estimated Savings by Average Borrower



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